Dr Maggie G Ltd Terms & Conditions

- Dr Maggie G Ltd is the company. Registered in the UK number: 12345970. Registered Office: 20-22 Wenlock Road London N1 7GU
- Client refers to any consumers of products and services offered by the company.
- Reading is an astrology or coaching session are the products and services offered by the company

1. Prescribed policy documentation

a. Equal Opportunities

Dr Maggie G Ltd is an equal opportunities organisation, offering nondiscriminatory support to ex-clients, current clients and staff members.

b. Confidentiality

Records of personal details are kept confidential unless we are required by law to divulge them.

c. GDPR and Data

Records of personal details are kept in accordance with GDPR and data protection and the company will correspond on occasions related to events and other products and services offered. Participants may opt out of such correspondence.

d. Please see our Privacy Notice page.

2. Booking conditions.

- a. Booking can be made online via the website or paid direct to bank by request.
- b. Al rates are shown on the website and are payable in GBP and amendments to rates will be displayed upon the website and updates will supersede and previous rates.
- c. All correspondence related to the event will be made to the e-mail address used at the time of booking.

3. Payment

- a. Full pre-payment of readings is required before attendance will be allowed.
- b. On occasions part or staged payments may be offered by payment providers these arrangements are strictly between you and the payment provider and we have no say in their approval or denying such terms.
- c. In the event of failed or declined payments Dr Maggie G Ltd reserve the right to claim the balance due and participants agree to cover any costs related to recovery.

4. Booking confirmation

a. A booking confirmation will be sent by email on receipt of payment which will contain details of the reading session times and other relevant details. It is a client's responsibility to ensure they have the correct session dates and times.

5. Reading attendance and conditions

- a. Readings are held over zoom; an invite will be sent to the email address used at the time of booking. Clients are advised to use a good bandwidth, have an uninterrupted space for the reading and ideally have hands free.
- b. Readings are given for guidance and education purposes only, no financial medical or advise is given with any guarantee of outcomes or results. Clients are to take the guidance and education given during the reading and make their own decisions as to how to use this guidance. They are where relevant to seek appropriate medical or financial advice from suitable qualified professionals

6. Rescheduling Sessions

- a. If you need to reschedule your reading, please give 48 hours' notice via email so we can offer the session time to other.
- b. We reserve the right to change the reading schedule in the event of unforeseen circumstances without prejudice.
- c. These conditions do not affect your statutory rights.

7. Ownership & quality of information

- a. Legal and beneficial title to all intellectual property rights existing in any documentation, data, know-how, methods, and concepts, used or developed by us in providing the services, shall belong to and remain vested in us.
- b. All conditions or warranties (whether expressed or implied by statute or common law or arising from conduct or a previous reading of dealing or trade custom or usage or otherwise) as to the quality of the session reading or materials we supply or their fitness for a particular purpose (even if that purpose is made known expressly or by implication to us) are expressly excluded.

8. Other points

- a. Dr Maggie G Ltd reserve the right without prejudice to decline to conduct a reading for any reason without prejudice.
- b. All correspondence related to any issues must be made in writing to <u>me@drmaggieg.com</u>
- c. All trading is carried out under UK law and in the event of any disputes will be referred to UK laws.